



## Congratulations on Purchasing a Garador Garage Door

Your Home has been fitted with a quality garage access system from Garador Garage Doors.

At Garador we stand behind our products and offer warranties on all our garage doors and openers so you have total confidence that your garage access system is of the highest quality and is fit for the purpose it was intended.

The information provided in this document is a guide only. Actual usage and environmental conditions may impact suggested maintenance and servicing intervals.

If you would like further information on your Garador garage door and opener, please call your local Garador Dealer on; **0800 GARADOR (427 236)** or visit [www.garador.co.nz](http://www.garador.co.nz)

	Existing Opener	Reflex (RDO-1v4)	Focus (GTS-1)	Precision (GTS-2)	Genius (GTS-3)
<b>On Existing Door</b>		7 Years 20,000 Cycles	5 Years 10,000 Cycles	7 Years 20,000 Cycles	7 Years 20,000 Cycles
<b>Roller Door S1 &amp; Flex-A-Door</b>					
Steel Curtain - Cracking & Lock Seam Failure	5 Years	10 Years	5 Years	10 Years	10 Years
Surface Coatings	5 Years	5 Years	5 Years	5 Years	5 Years
Locking Mechanism	1 Year	1 Year	1 Year	1 Year	1 Year
All Other Components	1 Year	1 Year	1 Year	1 Year	1 Year
<b>Steel Sectional Doors</b>					
All Components, Labour Excl. Springs & Cables	5 Years	-	5 Years	10 Years	10 Years
Surface Coatings	5 Years	-	5 Years	5 Years	5 Years
<b>Garador Openers</b>					
Remotes, Accessories		1 Year	1 Year	1 Year	1 Year
Batteries, Bulbs & Fuses	No Warranty				

## Maintaining Your Garage Door

### REGULAR SERVICING REQUIRED TO UPHOLD WARRANTY

This warranty is subject to your compliance with the manufacturer's instructions concerning operation, maintenance and testing as summarised below and detailed in the installation and operation instruction manuals for both the door and the opener. The 10 Year Warranty requires the door and opener be serviced by a Garador Representative\*, within **12 months** of installation (to allow for the door to settle) and after that, serviced at least once **every 2 years**. Warranty applies to original purchaser and may not be transferred.

\*Garador Representative means an entity authorised by Garador to service Garador doors and/or openers.

Please check the Garador website for details.  
[www.garador.co.nz/find-a-dealer/](http://www.garador.co.nz/find-a-dealer/)

### LUBRICATION (EVERY 3-6 MONTHS)

**Guide Tracks:** Clean the internal sections of the guide tracks with a cloth dampened with mineral turps or methylated spirits. **DO NOT USE GREASE OR OIL ON THE GUIDE TRACKS.** **Steel Hinges:** Sparingly lubricate with an all-purpose machine oil. Also lubricate wheel to axle bearings. **Springs:** (Where accessible). Wipe over with an oily rag. **Automatic Openers:** It is important that you ensure the optimum operation of your door; otherwise you may reduce the effective life of the opener, and void your opener warranty. Refer to the maintenance schedule in your opener's instruction handbook. **Opener Belt:** Does not need lubrication.

### ANNUAL OPERATIONAL CHECK

To keep your door running well, it is recommended that your door be serviced by an experienced technician, in the first 12 months & every 2 years thereafter. Also, an annual operational check should be carried out by the homeowner. **Lifting Cables:** Check for wear through by rubbing. If there is fraying or signs of corrosion contact your local approved Garador Dealer. These cables are under extreme tension and should never be adjusted, except by fully trained Garador Dealers. **Fasteners:** Check all screws, nuts and bolts to ensure they are secure. **Spring Tension:** It is natural for springs to lose tension. Should the door become hard to operate or completely inoperative, contact your local Garador office. The spring and cables are under tension at all times and should never be adjusted, except by an approved, Garador dealer.

### CLEANING YOUR GARAGE DOOR

**ZINCALUME AND COLOURED STEEL FINISH DOORS** - The steel product used in our garage doors undergoes intense, long-term exposure testing to ensure its colour performance and durability. However, all exposed surfaces require some attention to guard against corrosion and any other harmful atmospheric effects. Washing the door with clean water and cloth every **3 months** is recommended. More frequent washing is advised in salty or industrial fallout areas. Remember, when you think of cleaning your car, think of your door. **Note:** Do not wash the automatic opener, it will void the warranty and could cause electrocution.